



# Warranty

## MIDWEST IRON DOORS

All Midwest Iron Doors are warranted to the original owner from any defects in material and workmanship that would make our doors not serviceable or not usable under normal conditions, provided they are properly installed per instructions provided by Midwest Iron Doors.

All Midwest Iron Doors are hand forged and individually finished in our factory. Doors may differ from one to the next. Scroll work will have imperfections from the blacksmithing process. Minor imperfections are to be expected and are considered part of the handmade appeal.

All Midwest Iron Doors Thermal Break products utilize our most current technology. While this design drastically increases the doors performance in varying climates we do not warranty against condensation on our product.

This warranty is provided to the original owner from the date of purchase extending for the following period:

- 1) 5 Year Limited Warranty on all door frames, doors, inserts, and transoms.
- 2) 5 Year Limited Warranty against seal failure on insulated glass provided by Midwest Iron Doors.
- 3) 5 Year Limited Warranty on finish and any breakdown of the finish including chipping, cracking, and peeling

The following are not considered the responsibility of Midwest Iron Doors, and will void any warranties:

- 1) Damage caused by failure to comply with the installation instructions provided by Midwest Iron Doors.
- 2) Failure to comply with repair instructions provided by Midwest Iron Doors.
- 3) Damage caused by installing a Midwest Iron Doors door without adequate overhang protection.

The door unit must be protected with an outward overhang equal to the height of the overhang

- 4) Damage, misuse, or abuse caused by other parties or causes beyond the control of Midwest Iron Doors including acts of nature.
- 5) Failures that are not covered include improper storage, broken glass, improper cleaning, installation, and maintenance, worn seals, and moisture penetration resulting from normal wear and tear including pets. 6) Damage to the door from not maintaining the paint finish (clear coat applied every 3 years, clean with warm water, touch up any chips or dings)

The warranty does not include labor for replacing or repairing full units, pieces, or glass. Only materials are provided for door repairs.

The warranty length is not extended with replacements/repairs

Warranty claims can only be authorized by a representative of Midwest Iron Doors. Customers with outstanding invoices will not be eligible for warranty claims until open invoice(s) have been paid.

Midwest Iron Doors has the final say on all warranty claim approvals.